

CASE STUDY | Public Information Kiosk



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The Client

Public Information Kiosk, Inc., working with the U.S. Army.

The Challenge

The U.S. Army was faced with providing military personnel without computers access to government and library databases. Public Information Kiosk, Inc. (PIK) needed a self-service kiosk solution to provide a secure, user-friendly environment that could be managed at a central location for army bases around the world.

The Solution

The initial deployment included seven kiosks at U.S. bases in Afghanistan and Kuwait. Livewire was able to provide Public Information Kiosk, Inc. with a total solution (known as the e-Branch Library) comprised of the kiosk software application, as well as thenetwork services to manage and monitor the kiosk in a real-time environment.

“They certainly had the expertise in self-service applications and network management and proved it during the implementation,” stated Fred Goodman, president of PIK.

The e-Branch Library was designed to deliver electronic library services and information to customers who can't get to a library. It provides Internet access to the library system database/ information catalog, local, state and federal information, employment opportunities, tourism, schools and education, health and other customized information. It even has printing and faxing capabilities. The e-Branch Library provides immediate library access wherever the customers need it. Installed at convenient locations, it provides a direct link 24 hours a day, 7 days a week.

Livewire...

Software Solutions that give you the **POWER TO CONNECT.**

